BCH Academy for Teaching & Educational Innovation and Scholarship



# **Academy Seminar Series**

November 13, 2024

# Beyond the Surface - Uncovering the Hidden Curriculum in Health Professions Education



Boston Children's Hospital Center for Educational Excellence & Innovation

Where the world comes for answers



### Disclosures

The speaker(s) do not have relevant financial relationships to disclose.



Where the world comes for answers



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### To receive credit for today's BCH Academy Seminar:

# Text 5091 -> 617-648-7950

### Your engagement

**Please keep your cameras on** to help us foster an engaging and connected experience for one another and our invited speakers.





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### Learning Objectives

### By the end of the session, participants will begin to:

- Describe the Hidden Curriculum as a conceptual lens.
- Apply this lens to at least one experience within health professions education.
- Identify at least one curricular strategy to mitigate negative or accentuate positive aspects of the hidden curriculum.



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### Introductions



### Elizabeth Gaufberg, MD, MPH

Director of Professional & Academic Development Cambridge Health Alliance Associate Professor of Medicine and Psychiatry Harvard Medical School



### Christopher Reeves, MSN, CNP, NPD-BC

Nurse Practitioner Nursing Professional Development Boston Children's Hospital





### The Hidden Curriculum in Health Professions Education

Liz Gaufberg MD MPH Cambridge Health Alliance/ Harvard Medical School

### Who's in the room?





See?

Think?

Wonder?

# Collateral Learning

Collateral Learning: the accidental learning that occurs inside and outside of the classroom. "It is the way of formation of enduring attitudes, of likes and dislikes, may be and often is much more important than the spelling lesson or lesson in geography or history that is learned." (Dewey, Experience and Education, 1938)

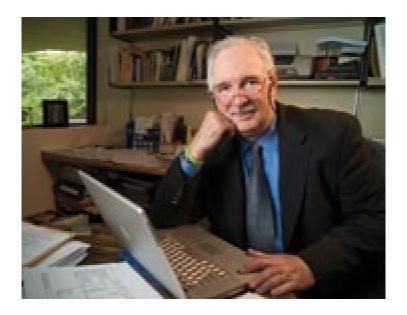
Phillip Jackson coined the phrase "hidden curriculum." Education as a socialization process. (Jackson, Life In Classrooms, 1968).











In the 1990s Fred Hafferty brought Jackson's concepts to medical education and then more broadly to health professions education

"A great deal of what is taught -- and most of what is learned -- in medical school takes place not within formal course offerings but within medicine's 'hidden curriculum'."

(Acad Med 1998)

### THE HIDDEN CURRICULUM IN HEALTH PROFESSIONAL EDUCATION

Frederic W. Hafferty and Joseph F. O'Donnell, *editors* 

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Foreword by Dewitt C. Baldwin

- Joseph F. O'Donnell / Introduction: The Hidden Curriculum a Focus on Learning and Closing the Gap
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- 1 David T. Stern / A Hidden Narrative
- 2 Edward M. Hundert / A Systems Approach to the Multilayered Hidden Curriculum
- 3 Brian David Hodges and Ayelet Kuper / Education Reform and the Hidden Curriculum: The Canadian Journey
- II Theoretical Considerations
- 4 Janelle S. Taylor and Claire Wendland / The Hidden Curriculum in Medicine's "Culture of No Culture"
- 5 Delese Wear, Joe Zarconi, and Rebecca Garden / Disorderly Conduct: Calling Out the Hidden Curriculum(s) of Professionalism
- 6 Heidi Lempp and Alan Cribb / The Diversity and Unity of the Hidden Curriculum: Medical Knowledge in an Era of Personalized Healthcare

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### **Socialization**



"I am in it, and I do not even notice it. I am the frog basking in a slow simmer, unaware that the gradually rising temperature will ultimately consume me. I overestimated my self awareness, my ability to perceive. I am being had by medicine"

-- Health Professions Student

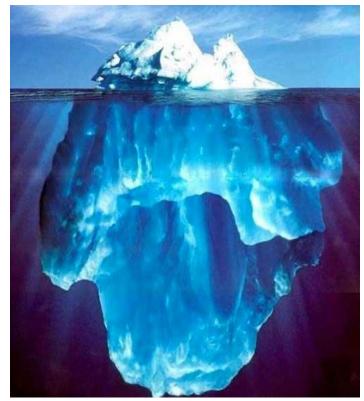
## **Multidimensional Learning Environment**

- Formal Curriculum: stated objectives, course materials, syllabi, mission statements, what we 'intend' to teach
- Informal Curriculum: haphazard, unscripted teaching and learning that occurs outside the formal curriculum (rounds, hallways, cafeteria); role modeling
- Hidden Curriculum: lessons transmitted the level of culture, organizational structure, language, resource allocation (time, space, money). Not explicitly intended to be taught
- Null Curriculum: that which is taught by omission

Other-than-formal often called "hidden"



# hidden≠bad



### Often a disconnect between...



...formal and hidden.

...what we intend to teach and what is learned.

...what we say we value and what we do.

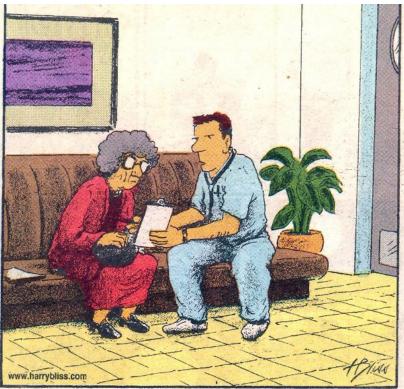
## We value interactive learning.



# We value developmental, relational learning.

	LEAP Student Clinical Rotations						
Month	Student 1	Student 2	Student 3	Student 4	Student 5		
Aug 2015	Orientation	Orientation	Orientation	Orientation	Orientation		
Sep 2015	Cardiology	Cardiovascular Surgery	Medicine	Cardiovascular Surgery	Observation		
Oct 2015	Cardiovascular Surgery	Medicine	Cardiology	Neurosurgery	Oncology		
Nov 2015	Heart Failure Clinic	Observation	Cardiovascular Surgery	Cardiology	Cardiovascular Surgery		
Dec 2015	Observation	Neurosurgery	Medicine	Rehab	Cardiology		
Jan 2016	Rehab	Cardiology	Neurosurgery	Observation	Emergency Response Team		
Feb 2016	Cardiology	Emergency Response Team	Cardiovascular Surgery	Heart Failure Clinic	Neurosurgery		
Mar 2016	Emergency Response Team	Rehab	Observation	Emergency Response Team	Rehab		
Apr 2016	Neurosurgery	Cardiology	Rehab	CV Surgery	Heart Failure Clin		
May 2016	CV Surgery	Observation	Emergency Response Team	Medicine	Cardiology		
Jun 2016	Medicine	Emergency Response Team	Heart Failure Clinic	Cardiology	CV Surgery		
Jul 2016	Heart Failure Clinic	CV Surgery	Cardiology	Emergency Response Team	Observation		
Aug 2016	Observation	Medicine	CV Surgery	Observation	Emergency Response Team		

# We value empathy.



"... And a signature here verifying your witness to my empathy."

# We value the contributions of all health professionals.



### We care about health professional wellbeing.





### Aword on language...

Metaphors: military, machines

Language of business

Dehumanizing language

Becoming an 'insider': not just words, patterns of speech

### Language of the BCH Academy

#### TIPS/GUIDANCE

The BCH Academy works diligently to be inclusive of all persons and professions. This begins with the language we use when presenting to our audience. Here are a few tips to adopt for your Seminar session:

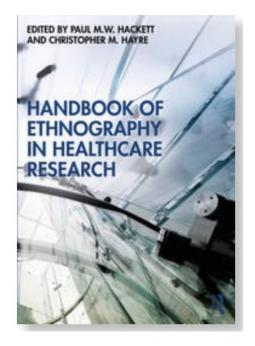
PLEASE USE	DO NOT USE	WHY
Learners	Trainees, students,	To avoid using profession-specific
	preceptees, orientees	terminology, "learners" is the best all-
		encompassing term inclusive of all
		professions.
Education	Training	Many audience members have fully
		completed their professional school
		training.
First and Last Names	Professional titles or	Removing hierarchical structures
only	degrees	encourages participants to see each
		other as equals engaging in a
		collaborative dialogue. This also
		encourages generalized application of
		learning across professions.
Educator, Teacher,	Faculty or Attendings	All Academy members are educators,
Supervisor		teachers and/or supervisors. Only
		physicians are faculty or attendings,
		which excludes a large portion of the
		audience.

### Windows into the Hidden Curriculum



# How can we figure out what is going on in our learning environments?

### Ethnography



### Scales



Developing a measurement tool for evaluating the hidden curriculum in nursing education 🛠

Berna Akçakoca Ӓ 🖾 , Fatma Orgun

> Acad Med. 2005 Jan;80(1):44-50. doi: 10.1097/00001888-200501000-00012.

Characterizing the patient-centeredness of hidden curricula in medical schools: development and validation of a new measure

Paul Haidet <sup>1</sup>, P Adam Kelly, Calvin Chou; Communication, Cirriculum, and Culture Study Group

### Surveys:

AACN Culture and Climate Survey AAMC Graduation Questionnaire ACGME CLER Surveys and Site Visits

**Confidential reporting** 

### **Sharing Stories**

- Interviews
- Focus Groups
- Narratives



#### Medical School Education

### The Hidden Curriculum: What Can We Learn From Third-Year Medical Student Narrative Reflections?

Elizabeth H. Gaufberg, MD, MPH, Maren Batalden, MD, MPH, Rebecca Sands, DO, and Sigall K. Bell, MD

#### Abstract

#### Purpose

To probe medical students' narrative essays as a rich source of data on the hidden curriculum, a powerful influence shaping the values, roles, and identity of medical trainees.

#### Method

In 2008, the authors used grounded theory to conduct a thematic analysis of third-year Harvard Medical School students' reflection papers on the hidden curriculum.

#### Results

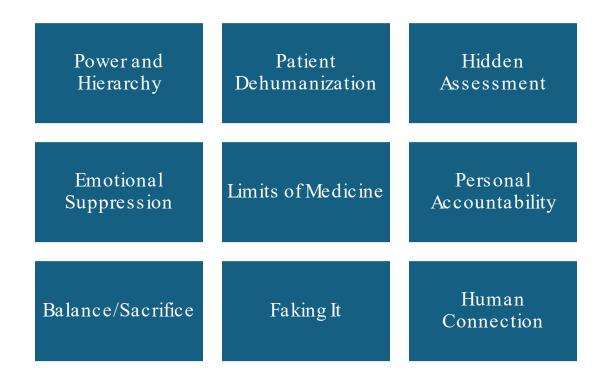
Four overarching concepts were apparent in almost all of the papers: medicine as culture (with distinct subcultures, rules, vocabulary, and customs); the importance of haphazard interactions to learning; role modeling; and the tension between real medicine and prior idealized notions. The authors identified nine discrete "core themes" and coded each paper with up to four core themes based on predominant content. Of the 30 students (91% of essay writers, 20% of class) who consented to the study, 50% focused on power-hierarchy issues in training and patient care; 30% described patient dehumanization; 27%, respectively, detailed some "hidden assessment" of their performance, discussed the suppression of normal emotional responses, mentioned struggling with

the limits of medicine, and recognized personal emerging accountability in their medical training; 23% wrote about the elusive search for personal/professional balance and contemplated the sense of "faking it" as a young doctor; and 20% relayed experiences derived from the positive power of human connection.

#### Conclusions

Students' reflections on the hidden curriculum are a rich resource for gaining a deeper understanding of how the hidden curriculum shapes medical trainees. Ultimately, medical educators may use these results to inform, revise, and humanize clinical medical education.

### Core Themes



Gaufberg, Batalden, Sands, Bell Acad Med 2010

# Power and Hierarchy

- "...This attending was not using his best clinical judgment; however, no one said a word to him because of his rank as an attending.... [He is] in essence, untouchable."
- Students practicing on patients; inadequate patient consent.



### Patient Dehumanization



part of the process, Mr. Keifer."

 patients are often dehumanized, disrespected or coerced in the day-today practice of medicine

# Hidden Assessment

 Learners are judged/evaluated on much more on how they 'fit in' with the culture of medicine than on the 'core competencies'



# Emotional Suppression

 Suppressing or dissociating from normal emotional responses to tragedy, suffering and death



Gaufberg et al Acad Med 2010

# Human Connection



The importance of positive and authentic human connection for both learning and patient care

# What didn't they see, hear or write about? (null curriculum)

- Little on nursing and other heath professional colleagues
- Little on race, ethnicity, gender...



# How might themes link to curricular strategies?



Power and Hierarchy: Define meaningful roles for all team members; interprofessional education



Hidden Assessment: Transparent expectations and evaluation



Emotional Suppression: Debriefing and reflective practice opportunities

Gaufberg, Batalden, Sands, Bell Acad Med 2010

### **Your Stories**

# **Free write (2-3 min):** Tell a story from the Hidden Curriculum at Boston Children's

Breakouts (10 min): Share your story, and discuss:

- What messages does this story convey to the learner about what we value?
- In what ways do these hidden curricular messages compliment or conflict with the formal curriculum? (What are the gaps between what we say we value and what we do)

### Large Group Debrief

- Common themes within your group: What messages are conveyed through the hidden curriculum?
- Insights: Professional socialization of the learner *within their own profession* and professional socialization of the learner to their role *within the interprofessional team*?
- What strategies might be helpful at BCH to mitigate unwanted influences of the hidden curriculum or build upon positive influences?
  - Consider both interpersonal and deeper structural strategies.

# Why Does it Matter?



Speaking Up About The Dangers Of The Hidden Curriculum

A medical student's fear of raising questions endangered a patient. Here, as a resident, he explores the dangers of this "hidden curriculum" with his advisers. BY JOSHUA M. LIAO, WITH ERIC J. THOMAS AND SIGALL K. BELL





ACGMI Council on SOCIAL WORK ARC-PA Education



202-887-6791 CCNEACCREDITATION.ORG







**Burnout** 



Psychological safety as a precondition to learning

ONE YEAR IN: Massachusetts Hospitals' Historic



Equity



HC is the soil for any formal curriculum you implement

### **Engage Learners In Making Change**

> J Grad Med Educ. 2019 Feb;11(1):72-78. doi: 10.4300/JGME-D-18-00278.1.

CEO-CLER Innovation Grants Program: Empowering Residents as Clinical Learning Environment Change Agents

Maren Batalden, Carolyn Fisher, Richard Pels, Elizabeth Gaufberg





Medical Assistants as Faculty and Coaches Josue Fernandez, Deyang Nyandak Family Medicine



Revere High School PREHealth: A pipeline program for local high school students Paul Rizzo & Omar Wahid Family Medicine

Asian American Community and Advocacy Group Jenny Wen Internal Medicine

### https://chacpad.org/ceo-cler-program

## Celebrate what we value

### Awards

### 2024 John Cloherty Excellence in Clinical Teaching Award



Elizabeth M. Petersen, MD, MPH Hospital Medicine

M. Teresa Shannon, MSN, RN, CPN, NPD-BC Nursing Professional Development

### **Rituals**



32 candles were ignited to show respect and gratitude towards each of the donors who dedicated their bo the College of Health Sciences.

SHOWING GRATITUDE TO ANATOMY DONORS Vay 04, 2022 | Written by Colin Heffinger | Photos courtesy of Madison Roahrig and Emily Schmidt

### Organizations





# Excellence in InterprofessionalEducation Collaboration Award

Optimizing Health for Individuals and Populations

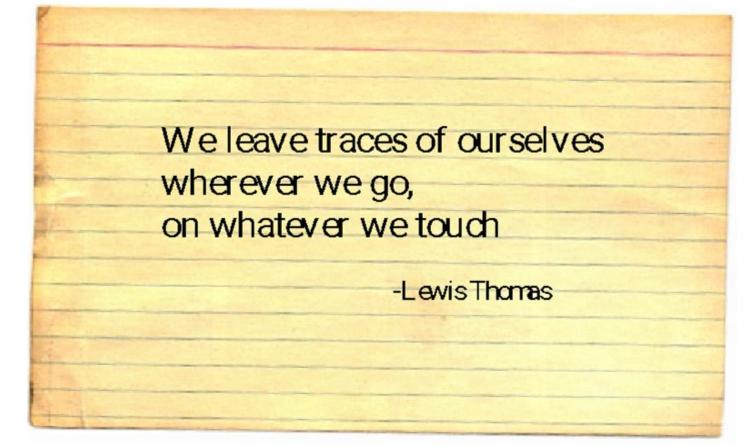




White Coat and Nursing Oath Ceremonies

Every time you walk down the hall you're teaching.

-Liz Armstrong



## We're all part of the soup!



I used to think... Now, I think...

Other questions, wonderings.